



Patient Participation Group of Drs Adey & Dancy

Minutes of PPG Meeting Tarporley Health Centre 13th May 2026

Present: Paul Varey (Chair), Dr Julia Dancy (GP Partner), Nicola Bird (Practice Manager), Anthony Jenner, Cathy Bonner, Julie Plumb, Margaret Clare, Nigel Briers, Sue Mastermann

Apologies: Andrew Needham, Annie Robinson, Monica Haworth

1. Minutes of Meeting held on 5th February 2026

The minutes of the last meeting were agreed. Members were asked whether they were happy with the AI generated minutes and all present were content.

2. Matters Arising from the Minutes not on the Agenda

None

3. Practice News

3.1 Staffing:

It was reported that the practice had two new registrars, Dr Whitehead and Dr Oliver; both had settled in well. A lady had been appointed as a new member of the reception staff. An advert was going out for a new Social Prescriber in addition to the Well Being coordinator already in place.

3.2 Building Structure:

The leaking roof had been generally sorted although it still wasn't quite watertight. The problem could well relate to a design fault when the Health Centre was built in the 1970's

4. PCN Update:

4.1 Neighbourhood Hubs

The proposals were for there to be two Neighbourhood Hubs given the large size of the rural area. These were proposed to be in Tattenhall and Tarporley. Having one hub in such a large geographic area was considered impractical given the poor transport links in the area.

4.2 Reorganisation

With the abolition of NHS England there was restructuring taking place within the Integrated Care Boards (ICBs) which had led to a number of redundancies and the appointment of new senior managers. The resources allocated to Cheshire and



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Merseyside was £29 million a large amount of which it is thought might be spent on Digital Development rather than capital spend on buildings.

5. PPG Business

5.1 Issues of concern to the PPG members

A member reported on an elderly deaf patient who had been seated in a corner of the waiting room and hadn't been aware that she had been called for her appointment. The Television Screen in the waiting room whilst working had previously flagged up a patient's name but this was now longer in use.

It was pointed out that unfortunately the screen was broken as was the screen the other GP practice use. Sharing a new system with the other practice was being considered.

Apart from telling patients their health professional was ready to see them it was considered that the public health information provided on the television was far superior than expecting patients to stand up and read posters on the wall.

5.2 Tarporley Chapel Meeting 17th March

Anthony reported on a meeting that he had attended in Tarporley Chapel organised by Tarporley and District Rotary. A presentation was given by a Charity called *Chasing The Stigma* whose aim was to normalise mental Health and actively challenge the stigmas associated with mental illness together with removing barriers that prevent people from seeking help.

Apparently three quarters of those who die by suicide each year are not known to mental health services or have not been seen with a year prior to their death. To try to resolve this issue the Charity had established a mental health support directory called the *Hub of Hope*. This is the largest and most comprehensive directory geared up to supporting mental illness in the UK and bringing together Local, National, Community and NHS Mental Health support and service together in one place. Anthony will send the web address of Hub of Hope to members.

He also mentioned a presentation given to the Rotary Club by an organisation called *Andy's Men's Club* which is another supporting mental health charity in which men meet to discuss their issues. It was mentioned that farmers have a high incidence of Mental Health Issues/Suicide and are supported by the Rural Chaplaincy



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6. Communication and Feedback matter

6.1 Friends and Family Survey

Members reviewed the latest data which remains very positive with most of the comments reported indicating the ease of getting an appointment and the excellent care and professionalism of the staff. Every member of the staff should be proud of their achievements.

7. Closing matters

7.1 AOB

Virgin money had written to the PPG advising that because of a lack of use the PPG account would be inactivated. After discussion It was felt that the account should be retained rather than being closed. Two of the signatories of the account were now no longer members of the PPG leaving just the Chair. Anthony Jenner agreed to become a signatory thereby allowing the two previous signatories to be removed.

Anthony mentioned a note from a member who was absent concerning the Pharmacy in Kelsall who were now not stocking Ramipril an HB pill. Apparently, this related to the cost of the medication. Dr Dancy said that this was likely to be the capsule version of the medication. Pharmacies are under financial pressure and so may not be stocking the capsule version because of the relative higher cost than the tablet equivalent.

Anthony also mentioned a New Online Digital Portal called *"Patient Knows Best"* which came attached to an appointment at the Mid Cheshire Hospitals. It seemed to replicate the NHS App in terms of patient data.

Dr Dancy was concerned that the Living Well Bus, which had appeared in the Tarporley War Memorial car park, replicated services that are available in the Health Centre and there could be more appropriate places for it to visit. The Chair agreed to investigate this.

8. Date of Next meeting - Wednesday 12th August 2026 Tarporley Health Centre